



## UNIT HANDOVER SERVICE

# Unit Handover Service

Dear Valued Customer,

Greetings from Deyaar!

The health and safety of our customers is our highest priority and therefore, in line with the guidelines set by local authorities, we have arranged for Unit Handover to be undertaken by you remotely. Our services are available to you online through Deyaar Customer portal: <https://customer.deyaar.ae>



Please contact [collections@deyaar.ae](mailto:collections@deyaar.ae) to complete payments obligations.



On receiving payment clearance – please complete unit registration and handover document release formalities by directing your request to [clientrelations@deyaar.ae](mailto:clientrelations@deyaar.ae)



Complete Handover (Handover document ,DEWA and Chiller Deposit copy ,Valid passport copy and CIF) to be submitted to [midtown@doam.ae](mailto:midtown@doam.ae) along-with the key handover delivery instruction form.



Key handover will be arranged as per the instructions in the form (Self-pick up or Courier at your cost).



On receipt of the keys – necessary acknowledgements and signoffs needs to be completed by you and returned.