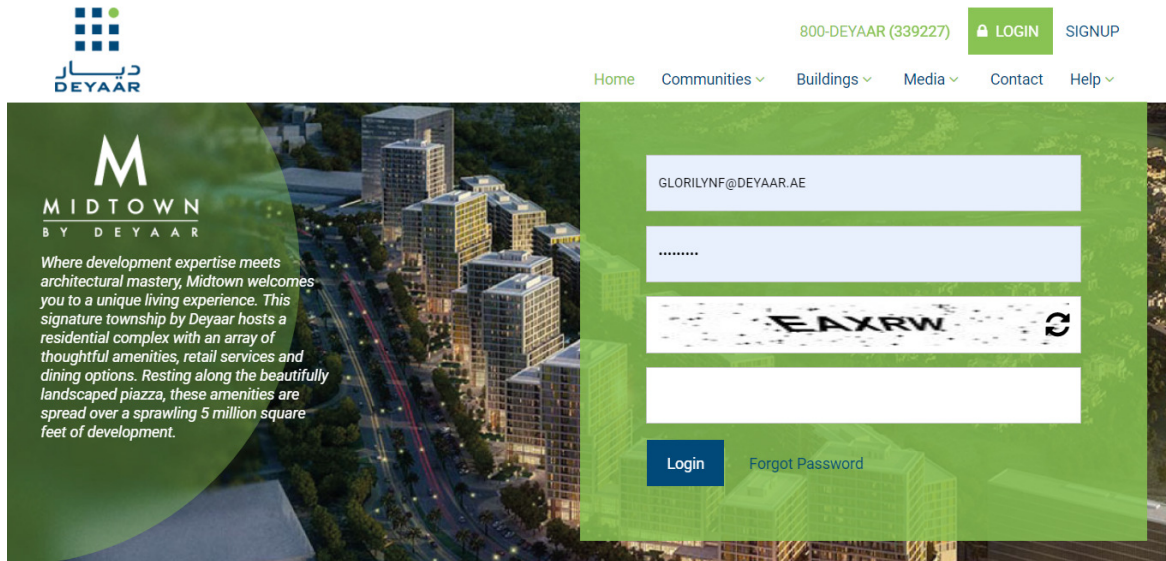
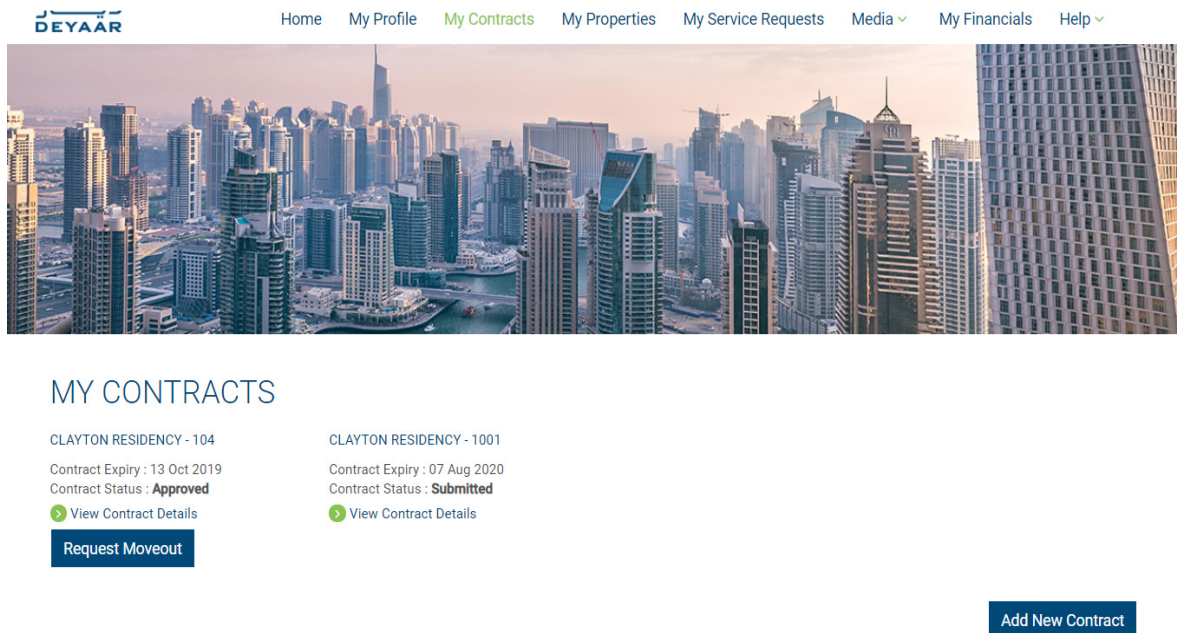


## MOVE OUT PROCESS

1. Visit Deyaar customer portal by clicking on the link <https://customer.deyaar.ae/> . Log in with your username and password



2. On the dashboard, click **“My Contract”**, and click on tab **“Request MoveOut”**



3. A new page will open wherein **the following are required:**

- Moveout Date

Note: Move out request can only be made 3 days in advance

- NOC from the owner

4. To adjust and/or refund the chiller security deposit amount after the issuance of final bill provide the below details

- Account Holder Name
- Account Number
- IBAN
- Bank Name

5. Once the request is made, system will notify you of the status of your moveout request



Moveout request has been submitted successfully. Please pay the final bill on requested date to complete the moveout.

## REQUEST MOVEOUT

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6. Once approved you will be notified by email, log in to your account, go to **“My Financials”** on your dashboard and pay the final bill amount.