



SNAGGING SERVICE

Snagging Service



Dear Valued Customer,

Greetings from Deyaar!

The health and safety of our customers is our highest priority and therefore, in line with the guidelines set by local authorities, we have arranged for snagging to be undertaken by you remotely. Both viewing and snagging will be facilitated only through Appointments. Please Visit:

www.Midtown.ae/Handover

Please ensure that you bring along the attached snagging form upon your site visit. The same form is available in your unit as well. For safety reasons, request you to use gloves and masks prior to accessing the site. We have kept sanitizers in the lobby for use.

Snagging process



A - Based on your fixed appointment, your unit will be open for viewing and snagging



B- When snagging, please ensure that you fill in the snag form clearly indicating the locations that need to be addressed along with supporting picture of the same. The filled and signed snag form, along with the pictures need to be scanned and sent to midtown@doam.ae



C- Labels are available in your unit to be placed by you to help the contractor identify the location of snag for rectification.



D- Upon completing the viewing and snagging process, please ensure to close the door to your unit.



E- As per your appointment slot; please be advised that the unit main door shall be kept open for only one hour and thereafter it will be locked for safety reasons.



F- You will receive an acknowledgement on your snags reported (working days). We will keep you updated on closure timelines and will invite you for de-snagging accordingly.



G- Appointment for de-snagging can only be booked upon receiving a confirmation from us.



H- During De-snagging - process step 'a to d' to be followed if comments are not addressed to your satisfaction. If all comments are cleared then the form signed off and scanned back to us as completed to facilitate next step of handover of keys to you.